Return of Oil Filter

Models: Marine diesel engines D4 and D6

Please check your entire inventory for the following parts marked "10 CO" according to the illustration below. These items must be returned due to a possible quality issue.

For the North American region

Parts that must be returned

<table>
<thead>
<tr>
<th>Description</th>
<th>Due date</th>
<th>Reason code</th>
</tr>
</thead>
<tbody>
<tr>
<td>VOP 3582732 Full flow filter, marked 10 C (as illustrated)</td>
<td>20101031</td>
<td>92</td>
</tr>
</tbody>
</table>

Return procedure:

1. Send in the form "Request for replacement part return" and use reason code 92.
   - Attn: Penta Order Office
   - Fax: (800) 669-2305
   - E-post: vpa@volvo.com

2. Wait for return approval.

3. Return the oil filter in the original packaging to the Volvo Parts Distribution Center in Duluth, Georgia. Enclose a copy of the return approval and a copy of this bulletin.

4. Once we have received the return we will pay you for the replacement price at your current net price.
For all other regions

Make sure that your deviation report is registered according to the current procedure before the due date in order for it to be approved.

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<tr>
<td>VOP 3582732 Full flow filter, marked 10 C (as illustrated)</td>
<td>20101031</td>
<td>52</td>
</tr>
</tbody>
</table>

Please return the parts to:

Volvo Parts Gent
Smalleheerweg 29
9041 Oostakker
Belgium

Package must be marked with the Returned Part number on the outside. Note your dealer net price on the deviation report for repayment.

Make sure a copy of this parts bulletin is enclosed with the returned parts.

If it is not possible to complete a deviation report in POL because the invoice is too old, contact your local order taker and refer to this bulletin.