Return of Oil Filter

Models: Marine diesel engines 04 and 06

Distribution: Parts Date: 09-2010 Binder: Parts Replaces:

Please check your entire inventory for the following parts marked "10 C" according to the illustration below. These items must be returned due to a possible quality issue.

For the North American region

Parts that must be returned Description Due date Reason code

VOP 3582732 Full flow filter, marked 10 C (as illustrated) 20101031 92

Return procedure:

1. Send in the form "Request for replacement part return" and use reason code 92.
   
   Attn: Penta Order Office  
   Fax: (800) 669-2305  
   E-post: vpa@volvo.com

2. Wait for return approval.

3. Return the oil filter in the original packaging to the Volvo Parts Distribution Center in Duluth, Georgia. Enclose a copy of the return approval and a copy of this bulletin.

4. Once we have received the return we will pay you for the replacement price at your current net price.