New routine concerning quality supersession (not valid for North America)

We would like to inform of the new routine concerning quality supersession that is published on Volvo Penta Partner Network (VPPN), within sub groups Parts & Accessories/ Parts order center/Supersessions. This information as well as superseded items within the last 4 weeks will be visible. Older supersessions will remain visible under the subsite: Old supersessions

Actions when a supersession info. has been published on VPPN.

1. Look for current stock in your system.
2. Remove present stock, do not sell.
3. Update forecast for superseding part and order if needed.
4. Produce a discrepancy report. Beware of due date and discrepancy code stated in the mail quality supersession.
5. Before returning or scraping, wait for permission / instructions.
6. For Market Europe permission will come from Central Warehouse, and for market International or Asia permission will come from the supplying Warehouse.
7. Scrap the part locally (code 53) or send it back to Central warehouse (code 92)
8. In Europe, Volvo Penta Service dealer returns to responsible Volvo Penta Centre.
9. Credit note will be issued according to normal discrepancy routines.

This new routine replaces the old immediately and will give a faster implementation of items with higher quality.