As part of our efforts to continually improve the service provided to our OEM and Dealer customers, Volvo Penta will make a significant change to the process for ordering technical publications.

Beginning **Oct. 1st, 2010** all technical publications will be ordered from our on-line publication store. The on-line store will offer a full selection of manuals, at wholesale pricing, to our OEM and Dealer customers. Workshop manuals, installation manuals and posters, parts catalogs, and operator's manuals are all supported. All gas, diesel and transmission products are supported by the on-line store.

The on-line store has been operational for over a year, on our websites aimed at boat owners and potential customers, offering operator's and other manuals at retail pricing to these end-user customers.

To receive wholesale pricing on publications you must access the on-line store from Partner Network. Look for the link and a news items about the store on the home page.

The on-line publication store operates on a print-on-demand basis, insuring that each publication delivered is the latest and most accurate version. Orders will be printed and shipped quickly, from our US print vendor. This will guarantee much faster service, especially for manuals covering diesel products.
Transactions on the on-line publication store will be with credit cards.

Support for the publications in our Parts' system will be quickly reduced and then eliminated. No new publications or publication inventory is being added to the Parts' system.

All publication numbers in the Parts' system are now coded as obsolete. While inventory remains, some publication orders will be fulfilled. If a publication number is ordered, and there is no inventory, it will be handled by the existing obsolete parts routine, you will receive a message that the part is no longer available. The publication inventory will be completely removed from the Parts' system by the end of 2010.

This change does not affect the literature subscription program. Printed copies of new manuals and service bulletins will continue to be distributed as they are released. As a reminder, printed parts catalogs were removed from the subscriptions in 2009.