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"VOL"VOPENTA.

AB Volvo Penta
SE-405 08 Göteborq, Sweden

Parts Bulletin

Group	Number	Version
P-44-1	22	03

Problem with Hydraulic Hoses for DPH/DPR Drives

Models: DPH/DPR

Distribution: Parts Date: 02-2011 Binder: Parts Replaces:

Your total stock of the following parts must be sent back due to quality problems.

For regions North America

Items to be returned	Description	Replacing part no	Due date	Reason code
VOP 3863347	Hydraulic hose	21548739	20101031	92
VOP 3863405	Hydraulic hose	21548739	20101031	92
VOP 3863406	Hydraulic hose	21548739	20101031	92
VOP 3863407	Hydraulic hose	21548739	20101031	92

Return Procedure:

1. Send your "Request for Parts Return" form, using claim code 92.

   Attn: Penta Order Office
   Fax: (800) 669-2305
   E-mail: vpa@volvo.com

2. Wait for the Return Authorization.

3. Return the hydraulic hose in the original box to our Volvo Parts Distribution Center in Duluth, GA. Include a copy of the Return Authorization and one copy of this bulletin.

4. Upon return, receive parts credit at your current net price.

For all other regions

Please make sure that your discrepancy report will be registered according to valid routine, before "due date" in order to be accepted.

Items to be returned	Description	Replacing part no	Due date	Reason code
VOP 3863347	Hydraulic hose	21548739	20110331	92
VOP 3863405	Hydraulic hose	21548739	20110331	92
VOP 3863406	Hydraulic hose	21548739	20110331	92
VOP 3863407	Hydraulic hose	21548739	20110331	92

Package must be marked "Inge Meersschaut". Your dealer net price should be noted on the Discrepancy Report and credited.

Make sure that a copy of this parts bulletin is packed along with the returned parts.

If you are not able to complete the discrepancy report in POL due to the fact that the invoice is too old, contact your local order taker and refer to this bulletin.