Campaign Kits, EVC
Models: All EVC engines

Distribution: Parts Date: 11-2009 Binder: Parts Replaces:

Procedure for returning unused EVC campaign kits.

The part numbers concerned are as follows:

HCU kit, 21370488
PCU kit, 21370489
HIU kit, 21370490

The packaging must be unbroken.

For Non US Market.

Please return them via standard return flow (transport hub).

Mark the package: Att. Karin Crispyn/Inge Meersschaut.
Please enclose a copy of this bulletin.
Your dealer net price must be noted in the discrepancy report in order for you to receive credit.

If you are not able to complete the discrepancy report in POL due to the fact that the invoice is too old, contact your local order taker and refer to this bulletin.

For US Market.

1. Send your "Request for Parts Return" form, using claim code 92.

   Attn: Penta Order Office
   Fax: (800) 669-2305
   E-mail: vpa@volvo.com


3. Return the EVC campaign kit in the original box to our Volvo Parts Distribution Center in Duluth, GA. Include a copy of the Return Authorization and one copy of this bulletin.